

### **\*\*Welcome to our Holiday Home Casa Valentina\*\***

## **\*\*Dear Guests,\*\***

We are delighted that you have chosen to spend your holiday with us. We have put great effort into making our home as comfortable as possible so you can fully relax and enjoy your stay.

This house guide is intended to help you understand how the house and its amenities work. We have also outlined some simple rules, which we hope you will find reasonable, to ensure that we can continue to offer a welcoming holiday home to future guests.

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## **\*\*Basic Supplies and Welcome Gift\*\***

To make your stay as pleasant as possible, we have provided a small starter kit that includes:

- ✓ A basic supply of toilet paper
- ✓ Nespresso capsules for your first coffee
- ✓ Liquid soap in the bathrooms and kitchen
- ✓ A roll of kitchen paper (Zewa)
- ✓ Multipurpose cleaner


A small welcome gift also awaits you to make your arrival even more special. We hope you feel at home from the very first moment!

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## ## **\*\*General Information\*\***

All items in the house and on the balcony are for your use. Please handle them with care and ensure that your fellow travelers also respect these rental conditions.

If you have any questions or problems (e.g., with heating), please contact us at:

 **\*\*0049-172-7209188\*\*** or **\*\*0049-172-7220487\*\***

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## ## **\*\*Door Code\*\***

You will receive the access code before your arrival. Please coordinate your arrival time with our local contact person. The code is valid until your departure.

### **\*\*Check-in & Check-out times:\*\***

- **\*\*Check-in:\*\*** from **\*\*3:00 PM\*\***
- **\*\*Check-out:\*\*** by **\*\*9:30 AM\*\***

You will receive the phone number of our local contact upon booking.

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## ## **\*\*Kitchen\*\***

Please treat the kitchen and appliances with care.

✓ Return clean and dry dishes, cutlery, and pots to the cupboards.

- ✓ Do not place hot pots or pans directly on tables or countertops—use trivets.
- ✓ Use a cutting board to avoid damaging surfaces.
- ✓ Leave the oven and barbecue clean after use.

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## ## **\*\*Waste Disposal\*\***

In Italy, waste must be sorted and taken to designated municipal collection points.

Please separate your waste before departure and dispose of it in the appropriate containers:

- Plastic
- Glass
- Aluminum
- Paper
- General waste

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## ## **\*\*Smoking\*\***



**\*\*Smoking is strictly prohibited inside the house.\*\***



**Open fires are also **\*\*not allowed.\*\*****

The house is near a wooded area, so please **\*\*do not discard ashes or cigarette butts.\*\***

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## ## **\*\*Minimum Age Requirement\*\***

Our holiday home is available for guests **\*\*aged 26 and over.\*\***

Thank you for your understanding.

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## ## **\*\*Parties and Pets\*\***

 **\*\*Parties are not allowed.\*\***

 **\*\*Well-behaved dogs are welcome with prior agreement.\*\***

Please dispose of pet waste using a proper bag.

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## ## **\*\*Damages and Responsibility\*\***

If any items are damaged, please inform us immediately.

Major damages (burn marks, holes in furniture, flooring, bed linens, etc.) are **\*\*not covered\*\*** by the rental price and must be **\*\*charged at replacement value.\*\***

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## ## **\*\*Bathroom\*\***







**\*\*Toilets & Wastewater System\*\***



**\*\*Important Notice:\*\*** Our house has a **\*\*septic tank\*\***.

Please do **\*\*not flush\*\*** any of the following items down the toilet:

-  Wet wipes
-  Kitchen paper (Zewa)
-  Sanitary pads, tampons, diapers
-  Any other hygiene products

These materials do not dissolve and can cause **blockages** that are costly to repair.

Please use **only toilet paper** and dispose of all other items in the **provided bin**.

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## **Laundry**



A **washing machine and dryer** are available for your use.

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## **Quiet Hours**

To respect our neighbors, we kindly ask you to observe **quiet hours** from 10:00 PM to 6:30 AM.

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## **Swimming Pool**




**Pool Rules:**

✓ No **glass bottles or glasses** in the pool area—plastic glasses and plates are provided.

✓ Do not throw **food or objects** into the pool, as this may damage the pump.


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## **Parking**

 **\*\*A private parking area for up to 4 cars\*\*** is available directly in front of the house. There is also space for bicycles.



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## ## **\*\*Security Cameras\*\***

 **\*\*Three security cameras are installed around the house.\*\***  
The camera in the parking area is **\*\*always active\*\*** to ensure that only our guests park there.


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## ## **\*\*Liability & Safety\*\***

 Please **\*\*lock doors and windows\*\*** when leaving the house.  
 The owner **\*\*is not responsible\*\*** for valuables left in the house.

If you need assistance during your stay, our **\*\*house manager\*\*** is available for technical issues (electricity, pool, etc.).


 **\*\*For any inquiries, please contact us via email:\*\***  
[info@casa-valentina-italy.com](mailto:info@casa-valentina-italy.com)

 **\*\*Or by phone:\*\***  
0049-172-7209188

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## ## **\*\*Wi-Fi & Local Contact\*\***

 **\*\*Wi-Fi Password:\*\*** CasaValentina

 **\*\*Local contact (House Manager):\*\***

Shadel Vitalini – available at **\*\*+39 331 808 3183\*\***

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We appreciate your cooperation in following these guidelines and wish you a **\*\*wonderful stay in our holiday home!\*\***

**\*\*Best regards,\*\***

**\*\*The Rauch Family\*\*** 😊